

Consultant Connect’s **Enhanced A&G service enables rapid communication between NHS clinicians** across the UK, supporting GP learning and informed decision-making. Available via telephone and photo messaging, the service employs a rota-based system of specialists, minimising the risk of missed or unanswered queries:

- **5,000 NHS GP practices use the technology**
- **Over 80% of primary care clinicians would recommend Consultant Connect to a colleague**

Case study:

Supporting rapid care for Urgent Suspected Cancer (USC) patients



Telephone calls  
Make calls via a quick single point of access to specialist teams.



Safe clinical photography  
Take high-quality IG-secure clinical photography with a built-in patient consent step.



Photo Messaging  
Safely send messages to specialists for support, attaching photos/files when needed.



Review activity  
All activity is tracked, and calls are recorded for medico-legal purposes.



Supports GP learning  
GPs in England using the service automatically earn CPD credits.

“ A patient’s ultrasound report results indicated new nodules, but I was unsure if they were suspicious. **I forwarded the files via Consultant Connect for advice, and received a response from an ANP**, advising that he would book the patient in for a fine needle aspiration. **As a result, the patient’s care was fast-tracked, and they were put on the cancer pathway the same day.** ”  
– GP in North Central London.

\*Data from Consultant Connect analysis and survey, July 2024