Multidisciplinary teams (MDTs)

Using Consultant Connect for shared patient care

Our MDT service provides an efficient and IG secure way to manage multiple discussions about patients regardless of team locations. Team members can share messages and photos via the app or the dashboard*. Download the Consultant Connect App from Google Play or the App Store and follow the simple steps to sign up with your NHS email address.

Via the Consultant Connect Dashboard





Log in to the dashboard using the same details you use for the Consultant Connect App. Click 'new message' to select the MDT. Add NHS #, type your message and attach any files if applicable.

All members of the MDT will be notified of a new message via a push notification and email.

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Once the query has been resolved, you can close the case and leave an outcome e.g. continue medical treatment.

Via the Consultant Connect App



Open the app, tap messages and click on the blue message icon to select the MDT.



Add NHS #, type your message and take any photos if applicable. Press 'send'.



All members of the MDT will be notified of a new message via a push notification and email.

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Once the query has been resolved, you can close the case and leave an outcome e.g. continue medical treatment.

*Once a case has been opened, you can respond to the messages via the app or via the dashboard.

For more information or support:

E: hello@consultantconnect.org.uk | T: 01865 261467



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Our MDT service provides an efficient and IG secure way to manage multiple discussions about patients regardless of team locations. Team members can share messages and photos.

Consultant Connect MDTs can comprise any combination of clinicians from one or more clinical disciplines or teams, who together make decisions regarding the recommended treatment of individual patients.

How it works:

Typically, a member of the MDT creates a new message based on their patient's case. They then use the IG secure Consultant Connect App or Dashboard to share this within the MDT. Everyone within the MDT is notified of the new message and can contribute to the discussion. Multiple MDTs can be set-up within a particular field - allowing relevant clinicians to join in the discussion and decision making appropriately, based on the patient case. All members of the MDT have access to the case and patient's NHS number so that they can quickly navigate to the required message/ photo.

There is also the ability to add in additional clinicians from other specialties or teams if a specific input is required - on an ad-hoc basis, to add value to the discussion and decision-making.



In Practice - Diabetic Podiatry at South Warwickshire NHS Foundation Trust:

South Warwickshire NHS Foundation Trust (SWFT) use Consultant Connect for their Diabetic Podiatry MDT. The MDT includes 5 sub-specialties:

- 1. Community foot team
- 2. Diabetic podiatry
- 3. Diabetes inpatient team
- 4. OPAT team
- 5. Diabetes MDFT (Vascular & Orthopaedics)

Members of the MDT can start messages based on their patient's case and share them within the designated sub-specialties. They can also include photos with their messages to aid team discussion. Cases discussed within the teams are often used as case studies and for internal knowledge sharing and training.

Between January 2021 and December 2021, 123 messages were shared and 846 photos taken.

More recently, we have had conversations around a new COVID MDT. This would allow acute clinicians, respiratory, cardiology, diabetes, and pharmacists to work together and discuss COVID positive patients, their lab results and agree on an appropriate treatment plan in a timely manner.

Related materials:

Nurse case study: Diabetic Podiatry
Guest blog article: Using A&G tech for shared patient care

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