

# Did you know...

...after each Advice & Guidance call, it's really important that you leave an outcome\*?

## Why?

This information will:

- enable you to track the patient pathway.
- help secure the future of this service and may lead to more specialties being added.

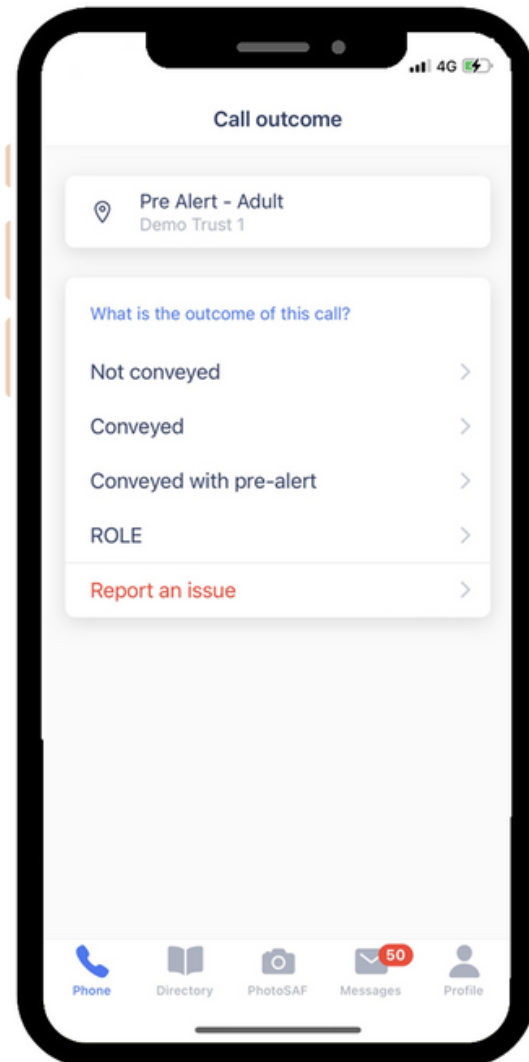
## How?

### Via the Consultant Connect App

After your call ends, outcome options will appear on your screen. To leave an outcome, tap the relevant one, e.g., "Not conveyed".

### Via your Dial-In Number

Stay on the line for a few seconds when the call ends. Select the relevant outcome from the automated menu (e.g. "select 1 for 'Not conveyed'") and hang up.



Download the free **Consultant Connect App** on the [App Store](#) or [Google Play](#).