

# Patient with severe hand dermatitis in need of specialist, systemic treatment



## Initial patient presentation

Dr Goyal, a GP in Birmingham, recently saw a patient who had suspected severe hand dermatitis. Dr Goyal recognised some of the symptoms, as she has experience of working in dermatology. To ensure her initial thoughts of the patient's condition were correct, she used Photo Advice & Guidance, via Consultant Connect, to send photographs and notes to an out-of-area NHS Dermatologist, on the National Consultant Network (NCN).

The Dermatologist was able to confirm that the patient needed *"systemic treatment which is only provided in hospital"*. Dr Goyal was pleased that *"although the waiting time for dermatology is long, it was an appropriate use of the waiting list"* for this patient's case.



## How the service benefitted the patient

The patient:

- Was glad to see the end of many doctors' appointments, and instead be going to hospital, for the systemic, specialist treatment they needed.
- Finally felt that their condition had been taken seriously.



## How the service benefitted the GP

Dr Goyal was able to confirm her suspicions of the patient's condition by sending photos and notes to a specialist. Dr Goyal:

- Was able to confirm her initial suspicions of the patient's condition.
- Could be certain that the referral made was appropriate and necessary for the patient's care.

## About the GP and technology used

Dr Goyal uses Photo Advice & Guidance via Consultant Connect because *"it is a quicker and more efficient use of time than writing letters. Everything is traceable, the system works very well"*. She also adds that:

- *"For me as a clinician, it (Consultant Connect) helps to reduce the level of risk that I hold. It provides reassurance for me and is a useful tool to learn, to inform future patient outcomes"*.

If you have any questions about this service, please get in touch on 01865 261467 or at [hello@consultantconnect.org.uk](mailto:hello@consultantconnect.org.uk)