

GP uses rapid Photo Advice & Guidance to diagnose patient pompholyx rash

Specialty mentioned: Dermatology

Dr Pam Linney has been a GP for 28 years, she currently works at St Georges Crescent Surgery in Wrexham, within the Betsi Cadwaladr University Health Board, Wales.

Consultant Connect was introduced to clinicians in this area in June 2020, as a speedier alternative to local electronic referral systems – which was how Dr Linney used to send photos to consultants for Advice & Guidance.

Dr Linney really enjoys using the service and would recommend fellow clinicians to “give it a go”. She commented:

“I get rapid answers to diagnostic queries and management plans, within minutes. This streamlines the process for both patient and clinician, with fewer steps to get the same result. Very quick and easy to use - even for someone who is not technologically minded. Also, the system is very secure.”

Dr Linney is seeing the benefits of using Photo Advice & Guidance to improve patient care and provided the below example:

GP gets rapid advice for coeliac patient suffering with a rash

A patient came to see Dr Linney, suffering with a rash. The patient had coeliac disease and Dr Linney was wondering if the rash was dermatitis herpetiformis. Dr Linney sent a photo via the Consultant Connect App to a local dermatologist who came back and confirmed the rash was in fact pompholyx. Dr Linney was able to call the patient back within 5 minutes to confirm the correct diagnosis and confirm the management plan.

How Photo Advice & Guidance helped:

Dr Linney was able to get rapid clarification on the diagnosis, which was great for the patient and meant that they were able to receive a management plan that had been put together by a specialist, without having to visit hospital. Virtual management plans put together in this way are a brilliant tool, especially during COVID-19 as patients care can be managed without them needing to visit another healthcare setting.

If you have any questions about this service, please get in touch at hello@consultantconnect.org.uk or on 01865 261467.