

GP uses Photo Advice & Guidance to diagnose lichenified eczema

Speciality mentioned: Dermatology

Dr Karen Grossmark, a GP at PHGH Doctors in Barnet describes why she finds Photo Advice & Guidance a brilliant tool and how she uses it to improve patient care.

Dr Grossmark has been a GP for 28 years but before Consultant Connect was introduced to the Barnet directorate of NHS North Central London CCG in May 2020, she had never sent photos to consultants for Advice & Guidance. Having had access to Consultant Connect for only one month, she already refers to the service as a “Game Changer”.

Dr Grossmark speaks very positively of Photo Advice & Guidance and finds the rapid response time extremely helpful:

“It’s brilliant, quick and efficient.”

“At the same time as working as an education tool for the GP using the service, the patient gets a diagnosis and treatment all within hours of them contacting their GP.”

Dr Grossmark shares a recent example of when she used Photo Advice & Guidance to benefit a patient:

GP gets rapid advice for patient with psoriasis which wasn’t getting better

A patient came to see Dr Grossmark “with a rash on their knees and feet, which was being treated as if it were psoriasis but was not getting any better.”

Dr Grossmark “took photos of the rash via the Consultant Connect App and sent them to an NHS dermatology consultant for advice. The dermatologist was able to diagnose the rash as lichenified eczema and steroid cream was suggested”.

How Photo Advice & Guidance helped:

The rapid service meant that “the dermatologist was able to provide the correct diagnosis and the correct treatment. Within 3 days the patient’s rash had settled”.

If you have any questions about this service, please get in touch at hello@consultantconnect.org.uk or on 01865 261467.