

# GP uses Photo Advice & Guidance to get advice for a child with a body rash

**Specialty mentioned:** Dermatology

Dr Anwar works at Silverlock Medical Centre in Southwark CCG. The surgery has had access to Photo Advice & Guidance, provided by Consultant Connect and commissioned by the CCG, since July 2018. Dr Anwar has been a GP for 7 years and uses the service to contact specialists at Guy's and St Thomas' NHS Foundation Trust.

Photo Advice & Guidance can be set up within the Consultant Connect App and allows immediate sharing of images and notes in an IG secure and GDPR compliant manner – at the touch of a button. It's the quickest and easiest process for Photo Advice & Guidance.

When asked what she thought of Photo Advice & Guidance, Dr Anwar said:

Photo Advice & Guidance (via the Consultant Connect App) is an excellent tool. It takes seconds to upload a photo with a patient's consent and to send to the Dermatology Team for Advice & Guidance. There's also a useful option to write some brief background information to send with the photo(s).

Dr Anwar uses the service often, she says:

I've had advice for many clinical issues using Photo Advice & Guidance.

We asked Dr Anwar to provide an example of a recent clinical issue that prompted her to use Photo Advice & Guidance to benefit a patient:

## Child with body rash and history of eczema

Dr Anwar's patient was a child with an itchy body rash and a history of eczema. As Dr Anwar was "unsure if this rash was eczema or something else," she used Photo Advice & Guidance via the Consultant Connect App to take clinical pictures of her patient. These pictures were shared immediately with the Dermatology Team at Guy's and St Thomas' NHS Foundation Trust by clicking the 'share a photo' option on the app.

## How Telephone Advice & Guidance helped:

Dr Anwar said:

"I had a written response from a local consultant dermatologist the very next day. The consultant dermatologist diagnosed the rash to be chronic eczema with lichenification and follicular morphologies and wrote a detailed treatment plan for the patient."

When asked what happened to the patient as a result of using Photo Advice & Guidance, Dr Anwar said:

"The patient was provided with the correct treatment early on. They did not need to wait for a dermatology hospital appointment - a potential hospital referral was avoided."

If you have any questions about this service, please get in touch at [hello@consultantconnect.org.uk](mailto:hello@consultantconnect.org.uk) or on 01865 261467.