

GP uses Photo Advice & Guidance to get immediate advice for a patient with a facial rash

Specialty mentioned: Dermatology

Dr Tom Boswell, a GP in NHS Southwark CCG, discusses how he uses Photo Advice & Guidance, via the Consultant Connect App, to get local specialist advice. Dr Boswell works at the Forest Hill Road Group Practice in NHS Southwark CCG. The surgery has had access to Photo Advice & Guidance, provided by Consultant Connect and commissioned by the CCG, since July 2018. Dr Boswell has been a GP for 3 years and uses the Photo Advice & Guidance service to contact consultants at Guy's and St Thomas' NHS Foundation Trust.

Photo Advice & Guidance can be set up within the Consultant Connect App and allows the immediate sharing of images and notes in an IG secure and GDPR compliant manner – at the touch of a button. It is the quickest and easiest process for Photo Advice & Guidance.

Dr Boswell likes Photo Advice & Guidance via the Consultant Connect App because:

“It is easy to use, and the images aren't stored on my personal phone. Responses from consultants are very quick. It can really help with dermatological uncertainty.”

We asked Dr Boswell to provide an example of a recent clinical issue that prompted him to use Photo Advice & Guidance to benefit a patient:

Patient with a facial rash not responding to treatment

Dr Boswell saw a patient with a facial rash, which was presumed to be seborrheic dermatitis. As the patient wasn't responding to standard treatment, Dr Boswell used the Consultant Connect App to take a clinical photo which was shared with the Dermatology Team at Guy's and St Thomas' NHS Foundation Trust.

How Photo Advice & Guidance helped:

The clinical photo was shared with specialists at Dr Boswell's local trust. The advice was to try an alternative rosacea treatment.

When we asked Dr Boswell what happened to the patient as a result of using Photo Advice & Guidance, he said: “The patient's condition improved rapidly.”

If you have any questions about this service, please get in touch at hello@consultantconnect.org.uk or on 01865 261467.